



# NATIONAL SOCIETY OF MASTER THATCHERS LIMITED

## Guide to Considerate Site Practice

In order to keep a high level of respect of NSMT, members are asked to observe the following site practice guidelines.

### **Consideration**

Everyone affected by the project should be advised before work starts, neighbours etc. Nuisance caused by deliveries, traffic and parking should be minimised. Diversions should be clearly signed with special attention paid to the needs of those with sight, hearing and mobility difficulties.

### **Environment**

Every effort should be made to reduce, reuse and recycle waste. Materials should be obtained from sustainable sources, and local resources used where possible.

### **Appearance**

The site should be doing all it can to create an image of which the industry can be proud. The site perimeter, the offices and all welfare facilities should be clean, tidy and well presented. Waste, rubbish and litter should not be allowed to accumulate. Dusty operations should be managed to minimise any inconvenience.

### **Good Neighbour**

The site manager should interact proactively with residents and neighbours throughout the project to inform them about site activity and to pre-empt and avoid complaints. Any complaint should be logged and handled positively to achieve a satisfactory outcome for all concerned.

### **Respectful**

Everyone on site should help to create a positive image and maintain respectable and safe standards of dress and behaviour. Improper conduct and language should be subject to disciplinary action.

### **Safety**

Daily safety meetings must be held, and systems should be in place so that construction work is carried out with care and consideration for the safety of the public as well as for those living, visiting and working on site. All persons must be vigilant and report any breach of Health and Safety to the responsible manager without delay.

### **Materials**

All materials must be stored and used in a manner to avoid the risk of deterioration before and during use.

### **Responsible**

Considerate contractors should be aware of their obligations to personnel, act in a professional and conscientious manner, and play a part in the development of the industry's future workforce.

### **Accountable**

Everyone associated with the site should understand and comply with the Site Code of Practice. The training and development needs for everyone on site should be identified and addressed.